



MELIÁ BALI VILLAS & SPA RESORT **ENVIRONMENTAL & SOCIAL SUSTAINABILITY POLICY**

In recognition of the importance of environmental and social sustainability and a pledge to benefit the Nusa Dua community, Meliá Bali is committed to environmental and social sustainability. Set on the shores of Nusa Dua, Bali's prestigious resort enclave, the resort includes 494 elegant accommodations, restaurants, spa and wide range of recreational facilities. It is our goal that the guest leave feeling the great tradition of caring as family, the management recognizes the importance of not compromising the environment to achieve our goal.

The hospitality industry in Bali is highly dependent on the island's unspoiled environment and the culture of its people. Visitors come especially to enjoy Bali's unique cultural heritage. A better living standard and quality of life for the Balinese people will ensure the future of Bali's hospitality industry. Melia Bali commits to continually improve its award-winning performance in environmental and social sustainability and annual benchmarking to enhance the culture of its people and at the same time to preserve the environment.

Meliá Bali has implemented an Environmental Management System which meets the requirements of the Green Globe Company Standard. The Environment System assists Meliá Bali to address the major environmental challenges that face our planet today. It specifically addresses the key performance areas of:

- :: Energy efficiency, conservation and environment management system
- :: Reduction of the consumption of fresh water and resources
 - :: Ecosystem conservation and management
 - :: Support for local community development
- :: Improved management of social and cultural issues
 - :: Improved land use planning and management
 - :: Improved air quality and noise reduction
- :: Improved waste water management, waste minimization, reuse and recycling

Meliá Bali will comply with all relevant legislation and regulations, and continue to meet international best practices.

We have appointed the resort's Chief Engineer as the Green Globe Coordinator. He has responsibility and skills for ensuring ongoing environmental performance, identification of environmental risks, recording and monitoring of impacts and implementing environmental and social sustainability measures.

Special consideration will be given to employing and empowering local employees, and wherever possible environmentally sustainable products and services will be sourced locally.

We invite and encourage our guests, suppliers, contractors, agents and wholesalers to participate in our efforts to protect the environment. We share our knowledge and best practices with others in the tourism industry collaborating with the industry groups, public associations and government organization. We also encourage staffs to present our commitment to environmental and social sustainability and our benchmarked/certified status under the Green Globe program to guest and all the abovementioned parties.

"The only investment on earth is earth and if everyone does a little to help, we can achieve a lot..."

Date, 1 June 2009

Jim Boyles
General Manager

NOTE: This policy is a public document to be on display and a copy may be given to anyone. We invite staff, landowners, guests and the community to suggest ways to further achieve best practices in environmental and social sustainability. This policy will be reviewed by the end of May 2010 and subsequently each year.